

**Eddie J Ferguson, Jr.**  
330 Bowditch St., Burnsville, North Carolina, 28714  
(828) 766-3861

**OBJECTIVE** To utilize my computer skills in configuring, maintaining, and troubleshooting computers and network systems, as well as writing computer programs and scripts.

**EDUCATION** 2001 Diploma Mitchell High School Bakersville, North Carolina  
Computer Engineering Technology, Internship with Mr. Dan Hopson

**SKILLS & ABILITIES**

Knowledge of Windows NT, 2000, and Windows XP  
- Help set up and deploy a network running Windows NT and Windows 2000 as the server preference  
- Troubleshoot computers or Internet terminals which may not be working properly

Knowledge of Microsoft Office 2000 and XP  
- Able to professionally design word documents, FrontPage Web Sites, and PowerPoint Presentations

Knowledge of Web Services  
- Able to successfully set up and maintain Apache web servers on both Windows and Linux  
- Able to write scripts in PHP programming language  
- Able to deploy and maintain MySQL databases and tables  
- Able to work with source code and am fluent with programs such as Notepad++

**WORK HISTORY** October 2004 through July 2007 Store Manager High Country Wireless Burnsville, North Carolina  
- Successfully completed required training and was very knowledgeable about Verizon Wireless service and their products which the store sold  
- Sold and activated cellular equipment and service for customers  
- Followed up with customers at least once a week by calling customers and sending out Post Cards  
- Responsible for management duties such as preparing the daily deposit and training other employees  
- Provided Customer Service to customers, troubleshooted customer's problems, and performed small repairs to cellular telephone equipment

May through October 2004 Clerk Murphy USA Spruce Pine, North Carolina  
- Run the store front for a convenience station  
- Dealt with the public on a day to day basis  
- Operated a cash register and on the average balanced the register out to the penny

2000 Internship Mitchell High School Bakersville, North Carolina  
- Shadowed Mr. Dan Hopson in the Computer Engineering Technology lab  
- Responsible for maintaining several computers in the labs and class rooms at Mitchell High School  
- Responsible for setting up, configuring, and troubleshooting 25 computers in a Computer Lab

2000 Helper Electric Supply Spruce Pine, North Carolina  
- Helped put up pipe and extra products on the shelves  
- Helped do annual inventory of all items in the store

**PERSONAL & PROFESSIONAL**

- Can type roughly 100WPM  
- Enjoy working on computers, building web pages, activities outdoors, such as camping, hiking, and fishing.  
- Scored second place in Technology Concepts against all participants in North Carolina Future Business Leaders of America state competition.

**REFERENCES** Available Upon Request